

COVID-19 advice for visitors

**CHECK IN
TAS**

All visitors are required to check in onsite via the Check in TAS App. Group visits must pre-book online



TMAG has increased hourly cleaning and removed some exhibits for your safety



Keep 1.5 m from others at all times and observe capacity limits for each gallery



The Museum Shop is open, card only



Don't plan to visit if you are unwell



The Courtyard Café is now open

TMAG welcomes visitors to our COVID-19 Safe environment.

As always, the health and safety of our visitors, staff and the community in general remains our top priority. For this reason, we would like to share with you some of the ongoing measures we have implemented to ensure a safe and secure environment for everyone who visits us.

Please consult the following website (www.coronavirus.tas.gov.au) regularly to stay up to date with current restrictions.

Onsite COVID-19 support measures

- All visitors are required to check in onsite via the Check in TAS App. Group visits must pre-book online.
- TMAG remains free admission and there are no booking fees.
- All staff and volunteers have completed a COVID-19 safe training program.
- Please enter TMAG via the main Watergate entrance at Dunn Place. The entrance via Macquarie Street is not currently in use.
- Where possible, please refrain from bringing bags to the museum. Cloaking and bag storage is however available via a Visitor Services Officer and no longer self-service. There remains no charge.
- 1.5 metre distancing and hygiene signage is in place across the museum.
- Occupancy within each space will adhere to the one person per 2 square metre rule with signage indicating the maximum number of people allowed per gallery area
- A Visitor Map with details of gallery capacity limits can be found on the website (www.tmag.tas.gov.au).
- One-way traffic flows have been established in gallery areas where practical.
- Hand sanitiser dispensers are available upon arrival and throughout the museum.
- We have increased the frequency of our cleaning throughout the museum in particular high-touch points in common areas, such as lift buttons, handrails and bathrooms.
- Some high-touch and interactive activities have been temporarily removed until further notice, or otherwise will be frequently cleaned throughout the day.
- Visitors with access requirements can still use lifts, and borrow wheelchairs which are sanitised after each use.
- Visitors are asked to cough and sneeze into their elbow or a tissue and put the tissue in a bin.
- Visitors are asked to wash their hands with soap for at least 20 seconds when visiting our bathrooms.
- Please do not plan to visit if:
 - you're unwell, have experienced cold or flu symptoms, fever or recent loss of smell or taste.
 - had close contact with a confirmed case of COVID-19 in the last 14 days.
 - been instructed to quarantine and your 14 days has not yet finished.
- TMAG has developed a COVID-19 Safe Plan that has been registered with WorkSafe Tasmania. Visiting educational organisations are assured this plan complies with all current Public Health Services directives.